



GRANTING, EXERCISING AND TRANSFERRING EXCLUSIVE RIGHTS OF BURIAL (EROB)

Course overview

Putting things in context
Benefits of having a proper system
Does the funeral director need to be involved?
Background and research findings
Legal documents – wills, grant of probate, letters of administration
Memorial rights
Statutory declarations – how to gain information and draft the declaration
Questions and answers

Suitable for: anyone involved in cemetery administration

Equipment required: a computer, phone or tablet with internet connection, video and microphone function, able to run GoToMeeting, either as an app or online

Learning Outcomes

- To be able to identify the documentation that is available or required for a range of circumstances.
- In the absence of certain legal documents how to properly draft a statutory declaration
- How to advise families on purchasing and transferring the exclusive right of burial
- How to protect your authority against potential claims from feuding families

Attendance:

£135.00 plus VAT for ICCM members

£185.00 plus VAT for non-members

During the online training, attendees can submit questions and comments using the Chat function. The trainer will answer these at the end of Session 2 and 4.

Following Sessions 1 and 2, attendees are invited to email specific questions about grave ownership to be answered during sessions 3 & 4. Questions should be submitted by email to julie.callender@iccm-uk.com.



ICCM

Institute of Cemetery and
Crematorium Management

An ICCM quality
online training event

4 interactive sessions
over 2 days

Learn about the
benefits of having a
proper, legally
compliant EROB
system

Learn new skills

Have your questions
answered

Day 1: Sessions 1 & 2

9.15 Sign in and introduction
9.30 Granting and exercising the EROB
10.20 Short break
10.30 Transferring the EROB
11.20 Short break
11.30 Questions
12.00 Finish

Day 2: Sessions 3 & 4

9.15 Sign in and introduction
9.30 Quick recap of sessions 1 & 2,
common EROB questions and answers
10.20 Short break
10.30 Attendees questions and answers
11.20 Short break
11.30 Final questions and answers
12.00 Finish